**Instructions for working in your personal account:**

1. Enter your email address and come up with a password. An email will be sent to the specified address to confirm registration. You can also log in via your VK, Odnoklassniki, Yandex Mail, and Mail accounts by linking your profile to your personal account.

2. Fill in your personal information (full name, email, phone number) in your personal account.

3. Fill in the information in the "My organizations" tab.

4. In the "My requests" tab, create a request and upload files if necessary.

5. In the "Status" column, keep track of the current stage of the appeal: "Accepted for consideration", "In the decision stage", "It is not possible to resolve", "Successfully resolved". The experts' answers will also be recorded in the dialog box.

6. In the "My projects" field, fill in the information about the investment project, planned or under implementation. The project status is also available in your personal account.